



* Quality Assurance

Centrepoint Cleaning Pty. Ltd. is currently working towards attaining QA accreditation to ISO 9002:1994 standards. We guarantee that all our deliverables meet the standards as set out in the Australia Standards for Cleaning Supplies.

We have prepared very thorough QA documentation based on the ISO 9002:1994 standards. These policies and procedures have been adopted by the company as a fundamental component of our induction, training and daily operation.

* TQM Program

Total Quality Management (TQM) is not just a piece of paper to us, but a company philosophy that seeks continuous improvement in the performance of all aspects of business conducted by Centrepoint Cleaning Services. It emphasises the understanding of flexibility and variation, the importance of having a goal against which performance can be measured, and total commitment by all staff in pursuit of such improvement.

Call now for an obligation free quote. Your business will benefit from our top quality, reliable services at the most competitive rates.



Our reputation is based on your satisfaction

CENTRE POINT CLEANING

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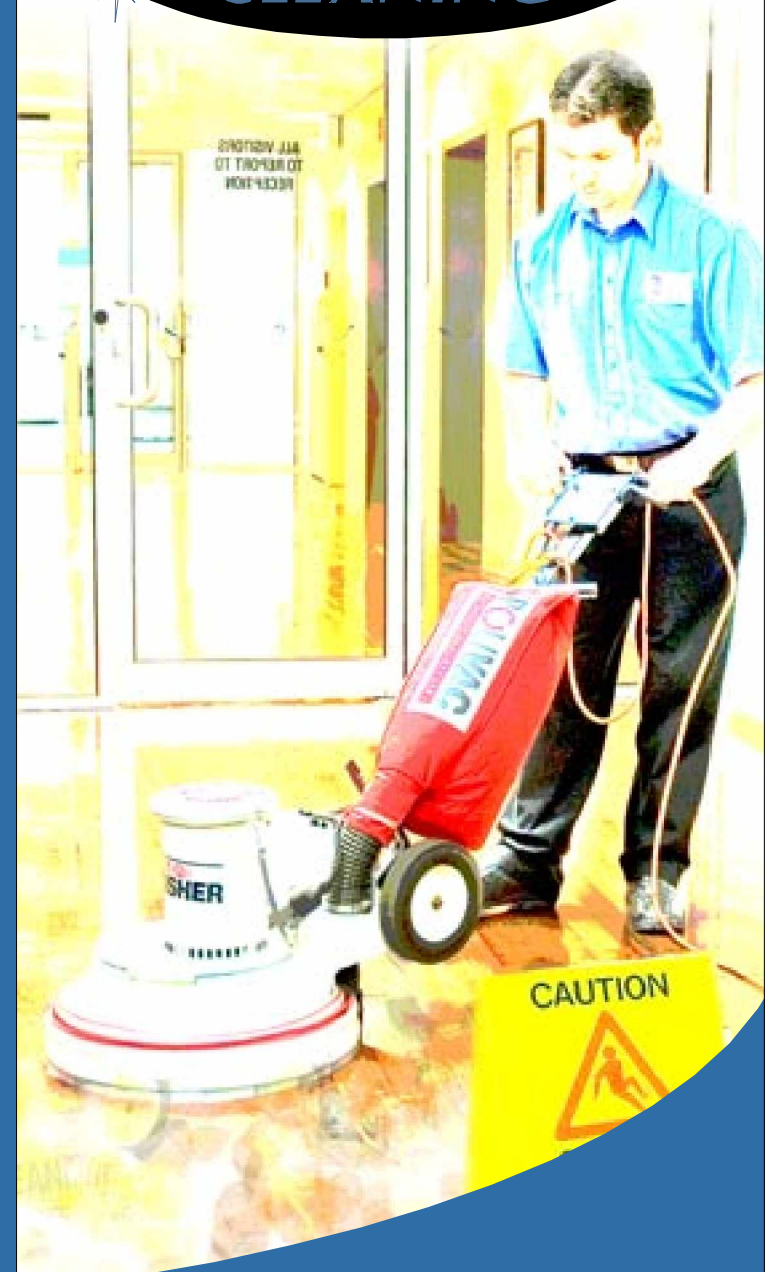
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*Quality, Reliability and Excellent Service
at Competitive Rates*

CENTRE POINT CLEANING



We don't cut corners, we clean them



Our People

Our success depends upon the employment and retention of honest, reliable and motivated personnel. Centrepont Cleaning is an equal opportunity employer and values the contributions a diverse workforce can bring to the organization.

Our employees have many years experience both within our company and with previous employers including some of Australia's largest cleaning service providers. They bring a wealth of knowledge and skills to Centrepont Cleaning. This allows us to deliver a more personalized service that larger companies can often neglect.

Training and familiarisation updates are provided to staff on all items of equipment they will utilise in the performance of their duties. They are also given every opportunity to continue to develop and enhance their knowledge and skills as part of the Centrepont Cleaning Service framework.

Centrepont Cleaning encourages staff to complete training in a range of areas including:

- Occupational Health & Safety
- Correct usage and disposal of chemicals
- Safe handling of Hazardous Materials and Waste, including needles and syringes
- Safety in the workplace, how to identify potential hazards
- Equipment usage and maintenance
- Public relations
- Self motivation and improvements
- Management of people skills
- First Aid



Occupational Health and Safety Policy and Guidelines for the Workplace

Centrepont Cleaning Pty. Ltd. views Occupational Health & Safety as a primary concern in all operations. We recognize we have a moral and legal responsibility to provide a safe and healthy work environment for employees, contractors, customers and also visitors.

The OH&S Manual clearly illustrates our commitment to all relevant legislation fundamental to this business, including:

- Occupational Health and Safety Act 1985
- Occupational Health & Safety (Incident Notification) Regulations 1997
- Dangerous Goods (Storage and Handling) Regulations 2000.

This manual allows all our employees, at all levels within the company, to have the ability and the knowledge to relate to the system, in order to control and prevent risks within the workplace.



Company Philosophy

For over 16 years, Centrepont Cleaning has specialised in property contract services within Melbourne. We currently service a large number of sites, and employ 63 employees, subcontractors and supervisors.

Centrepont Cleaning views our relationship with clients as more than just another service provider, but as building a partnership to provide each client with a mutually beneficial long-term relationship.

We provide a comprehensive program allowing the client to utilise a number of communication channels to deliver effective and timely communication between client & service provider.

Our aim is to provide our clients with:

- A clean & hygienic working environment that contributes to the total efficiency and productivity of the work place;
- A tailored cleaning service that meets both specification and special requirements – either stated or unstated;
- Competitive price objectively based on the specification documentation;
- A reliable, well trained & motivated employee base who share a commitment not only to our company, but to their designated work place;
- Customer satisfaction;
- Continuous improvement & value adding opportunities.

SERVICES: Window & Glass Cleaning, Light Fittings, Carpet Care & Restoration, Dry Cleaning, Steam Cleaning, Graffiti Removal, Waste Removal, Builder Clean Up, Vacant Cleaning, Body Corporate

Melbourne's first choice in
Cleaning Services since 1987